Snapshot of Centers of Excellence in DFW

Business Services

Academia, a leading global professional services company that helps organizations build their digital core and accelerate growth, employs more than 2,800 people in the region. The Cloud Innovation Center at its Irving office provides tailored solutions to Fortune 500 clients. Deloitte has its University Leadership Center in Westlake, where employees develop business solutions using robotics, holography, digital reality, and other emerging technologies.

NTT Data Services, the Plano division of the Japan-based company, opened its North American Innovation Center in 2022. The center focuses on customer-facing tech, including areas like 5G, smart city planning, and “digital humans”—virtual models of the human body for medical research.

Wipro has a cybersecurity center and hub for advanced analytics at its Texas Technology Center in Plano.

Atos North American headquarters in Irving is home to its Google Cloud Artificial Intelligence lab.

Hitachi Vantara opened the Hitachi Application Reliability Center as their first physical cloud and engineering “center of excellence” in North America. It expects to employ 120 workers in Dallas by 2023.

West Monroe, with over 100 employees in Dallas, is a national business and technology consulting firm helping clients across industries with M&A, Customer Experience, Operational Excellence, and Technology Services.

Cognizant, based in Irving, employs 1,100 technology professionals. Its new 69,000-square-foot Plano location will employ 500, primarily software developers.

Splunk Inc. has expanded to 84,000 square feet of office space in Plano, housing 450 employees at a global innovation hub.

 Infosys has its Texas Technology and Innovation Hub in Richardson. The office is home to 500 employees focusing on digital transformations in the telecommunications, retail, and banking industries.

Advanced Manufacturing

Texas Instruments broke ground on a new 500-acre, 4.7 million-square-foot semiconductor wafer fabrication plant in Sherman in 2022.

Ebiti Systems of America, which is headquartered in Fort Worth, produces high performance components for weapons systems in the F-35 fighter jet and V-22 tiltrotor aircraft.

Bombardier manufactures an advanced wing design for its Global 7500 luxury business jet. The Red Oak plant is expanding to employ 1,100 people.

MP Materials is building a 200,000-square-foot rare earth metal alloy, and magnet manufacturing facility in Fort Worth. The facility will also serve as the business and engineering headquarters for its growing magnetics division, MP Magnetics.

Ericsson opened a $100 million, next-generation smart manufacturing factory in Lewisville in 2020. The factory produces 5G and Advanced Antenna System radios.

Raytheon opened a 200,000-square-foot factory in McKinney. The new facility specializes in intelligence, surveillance, and reconnaissance systems, including electro-optical manufacturing and the production of high-energy laser systems.

Delta Electronics, a Taiwan-based global electronics maker, is building a 400,000-square-foot research, development, and manufacturing hub in Plano.

Cybersecurity

McAfee, the global online protection provider, announced that it will open a new regional headquarters at The Star in Frisco in 2023.

Taiwan’s T1XOne Networks, which focuses on operational technology networks and devices, is opening an Americas HQ in the Urban Towers complex in Las Colinas.

TrendMicro, an IT security company, operates its US HQ in Irving employing engineers and software developers tackling hardware and software vulnerabilities in IoT environments, including smart manufacturing, smart cities, and smart energy.

Citigroup hosts one of two global Security Operations Centers in Irving where the company employs its largest concentration of technology positions.

Trellix, a $1.7 billion cybersecurity firm created by the merger of McAfee and FireEye, will open an 85,000-square-foot office in Legacy West.

Retail

Toshiba Global Commerce Solutions looks to “reimagine the store of the future” with a new 14,000-square-foot innovation and incubation hub in Frisco. It will focus on cloud development, computer vision, and retail IoT. The hub will employ 150 people by 2024.

Walmart has expanded its drone delivery partnership with Virginia-based DroneUp in DFW. Wing, a subsidiary of Alphabet, opened its second U.S. remote operations center in Coppell in 2022.

Cybertech

Pegasus Park is a 23-acre campus, just north of downtown Dallas. It is home to biotech startups and a 37,000-square-foot Bio-Lab wet lab space, as well as MassChallenge and HealthWildStarters startup accelerators. UT Southwestern also occupies 180,000 square feet for 900 employees. Bridge Labs, a 135,000-square-foot purpose-built lab and R&D expansion, will open in 2024. The campus can add roughly one million square feet of future development.

Evolv Biologies is building a 200,000-square-foot, state-of-the-art manufacturing facility in Sachse. The new location will bring 300 jobs.

Fintech and Insurtech

Bank of Montreal is opening a tech hub in Irving, adding to its 250-person DFW workforce. It will focus on cybersecurity, engineering, development, and financial crimes and will be its first tech hub outside of Toronto.

PNC Bank opened its North Texas Technology and Innovation Hub in Farmers Branch in 2022. This space will employ 200 working on systems architecture, user experience, and cybersecurity.

Bank of America has over 14,000 workers in DFW, including 8,500 tech and operations workers. They also maintain a significant cybersecurity operation in DFW.

Wells Fargo is constructing a nearly 900,000-square-foot regional campus in Irving. The facility will house more than 3,000 workers when it opens in 2025.

ABlue Cross Blue Shield C1 Innovation Lab anchors the West End of Downtown Dallas where it houses a cybersecurity center and design think studio.

Capital One Financial Services opened The Garage in Plano, a 38,000-square-foot space occupied by product managers, software engineers, and designers.

Vanguard opened a new office in Plano that includes IT professionals supporting its broader advisor services.

Charles Schwab relocated its HQ to a new 70-acre campus in Westlake in 2021 that will be home to hundreds of tech workers, including software and network engineers, cybersecurity professionals, and solutions and application architects.

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END OF DOWNTOWN DALLAS WHERE IT HOMES A CYBERSECURITY CENTER AND DESIGN THINK STUDIO.

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Sample of Silicon Valley Companies Operating in DFW

Cisco
Equinix
Facebook
Fundbox
Google
HP
Intuit
Kodiak Robotics
 McAfee
Oracle
Palo Alto Networks
Pivotal
Salesforce
Splunk
Symantec
Synopsys
TripActions
Uber
VMWare

Fintech and Insurtech

Fidelity has a 332-acre campus in Westlake with more than 6,000 employees. The in-house R&D lab explores applications for emerging technologies to develop products, such as Fidelity Digital Assets, that execute cryptocurrency and other digital asset trades. Goldman Sachs will employ almost 5,000 people in a new three-building, one-million-square-foot campus in Uptown Dallas. The company has been consolidating regional offices, bringing most of its employees to its existing Downtown Dallas office where the technology and operations divisions are located. DFV is its second-largest workforce center behind New York.

Comerica is building a new business and innovation hub at The Star in Frisco. The hub—slated to open in late 2023 or early 2024—will employ around 300 people and offer “cross-functional collaboration” opportunities. intuit operates a 500+ employee facility in Plano which is the headquarters for its Strategic Group. At that location, data scientists, analysts, and UX/UI designers harness data by leveraging Al/machine learning to improve processes for their customers.

JPMorgan Chase has more than 3,000 technologists in the region. Its new 540,000-square-foot, multi-building campus in Plano is home to technology teams from all lines of business.

State Farm’s Live-Work-Play Cityline hub in Richardson is built to house 10,000 employees, many of whom are in enterprise technology and other IT positions. USA operates a campus in Plano where the majority of the 1,000+ workers are in IT and digital roles. Activites at the campus range from predictive analytics applied to potential life events, to drone use for disaster assessment.

Emerging Technology

Blockchain and DLT

With a strong community of 5,000+ AI enthusiasts, Dallas AI is the largest nonprofit AI forum in DFW. The diverse community includes senior corporate leaders to fresh graduates and professionals, and is built to house 10,000 employees, many of whom are in IT and digital roles.

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