



DRC COVID-19 Progress & Planning Survey

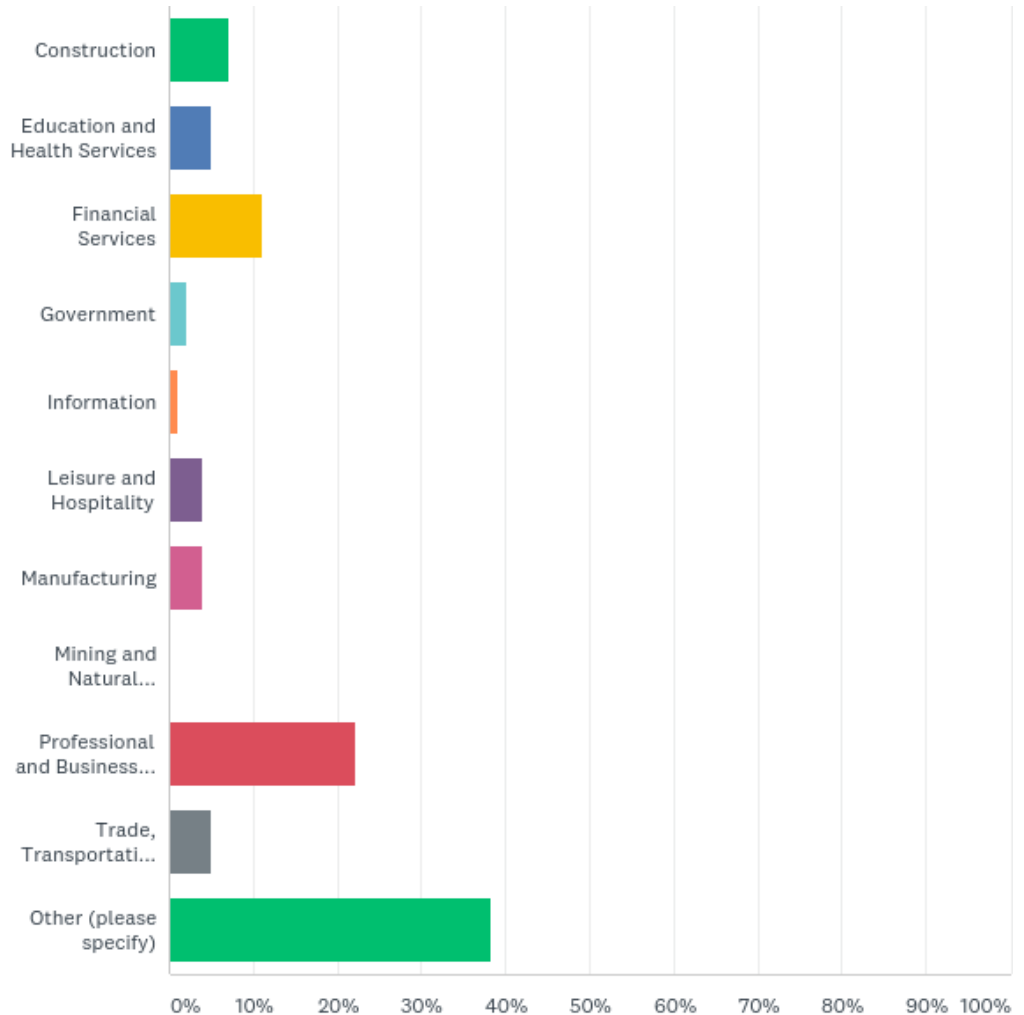
Tuesday, April 28, 2020

BACKGROUND:

The DRC asked representatives from our member companies by email to complete this survey regarding COVID-19 response and preparedness from Friday, April 24 - Tuesday, April 28. We received just over 100 responses.

Q1: In what industry is your company?

Answered: 102 Skipped: 0



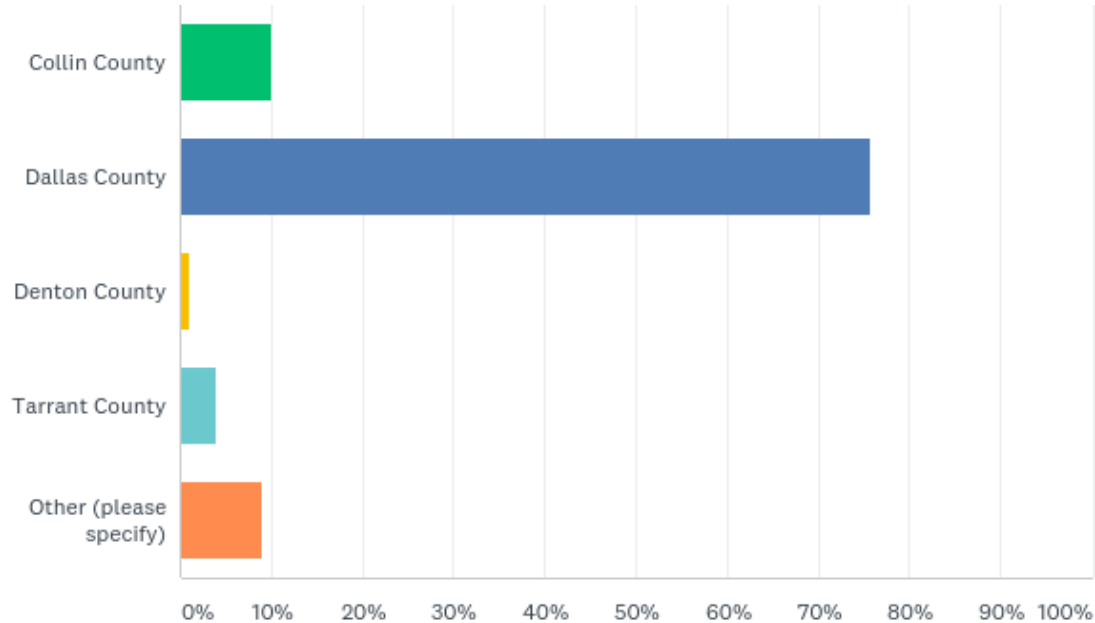
Q1: In what industry is your company?

Answered: 102 Skipped: 0

ANSWER CHOICES	RESPONSES	
Construction	7.07%	7
Education and Health Services	5.05%	5
Financial Services	11.11%	11
Government	2.02%	2
Information	1.01%	1
Leisure and Hospitality	4.04%	4
Manufacturing	4.04%	4
Mining and Natural Resource	0.00%	0
Professional and Business Services	22.22%	22
Trade, Transportation, and Utilities	5.05%	5
Other (please specify)	38.38%	38
TOTAL		99

Q2: In what county do most of your DFW employees work?

Answered: 102 Skipped: 0



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Answered: 102 Skipped: 0

ANSWER CHOICES	RESPONSES	
Collin County	10.10%	10
Dallas County	75.76%	75
Denton County	1.01%	1
Tarrant County	4.04%	4
Other (please specify)	9.09%	9
TOTAL		99

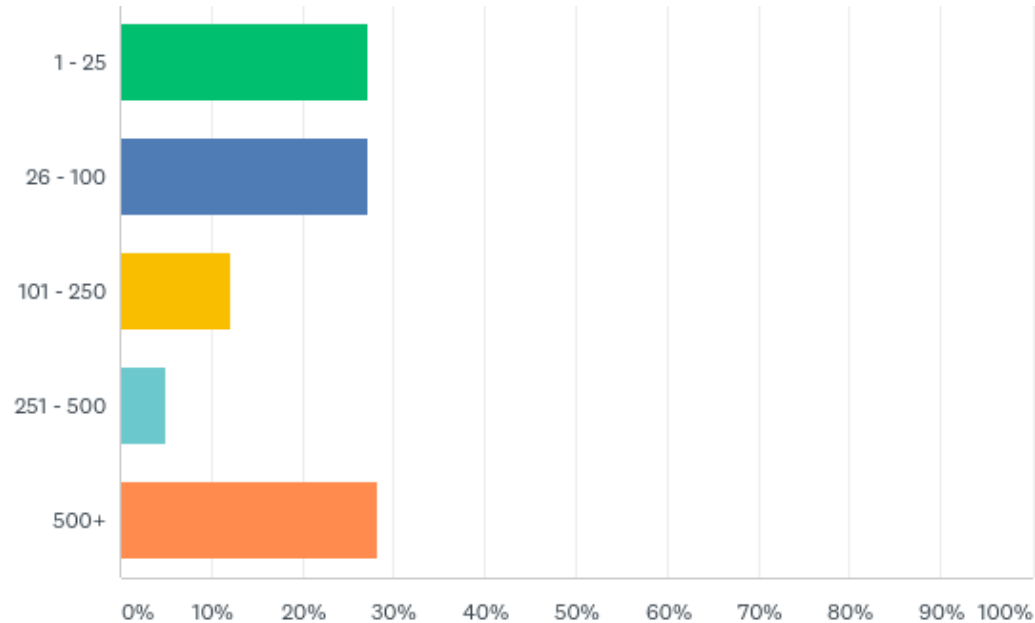
Q3: In what city or town do most of your DFW employees work?

Answered: 102 Skipped: 0

- Primarily Dallas
- Fort Worth
- McKinney
- Plano
- Richardson

Q4: How many employees do you have working in the Dallas-Fort Worth Region?

Answered: 99 Skipped: 0



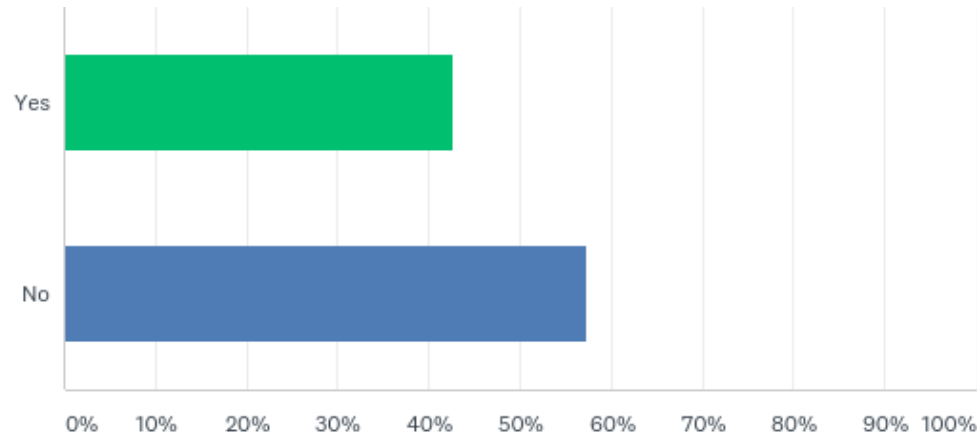
Q4: How many employees do you have working in the Dallas-Fort Worth Region?

Answered: 99 Skipped: 0

ANSWER CHOICES	RESPONSES	
1 - 25	27.27%	27
26 - 100	27.27%	27
101 - 250	12.12%	12
251 - 500	5.05%	5
500+	28.28%	28
TOTAL		99

Q5: If your company has less than 500 employees, have you benefited from any federal support, including the SBA's Paycheck Protection Program (PPP) or Economic Injury Disaster Loans (EIDL), implemented since the onset of the pandemic?

Answered: 68 Skipped: 31



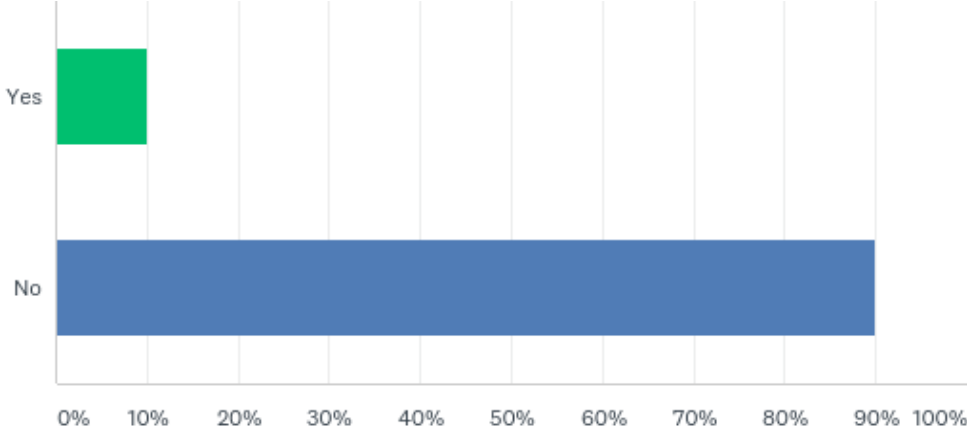
Q5: If your company has less than 500 employees, have you benefited from any federal support, including the SBA's Paycheck Protection Program (PPP) or Economic Injury Disaster Loans (EIDL), implemented since the onset of the pandemic?

Answered: 68 Skipped: 31

ANSWER CHOICES	RESPONSES	
Yes	42.65%	29
No	57.35%	39
TOTAL		68

Q6: Did you apply for either PPP or EIDL funding but were denied?

Answered: 40 Skipped: 59



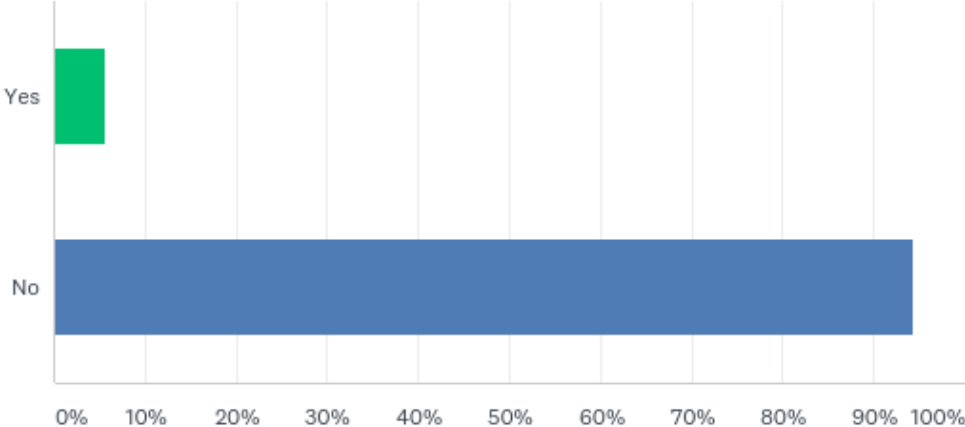
Q6: Did you apply for either PPP or EIDL funding but were denied?

Answered: 40 Skipped: 59

ANSWER CHOICES	RESPONSES	
Yes	10.00%	4
No	90.00%	36
TOTAL		40

Q7: Did you intend to apply but missed the funding window?

Answered: 35 Skipped: 64



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Answered: 35 Skipped: 64

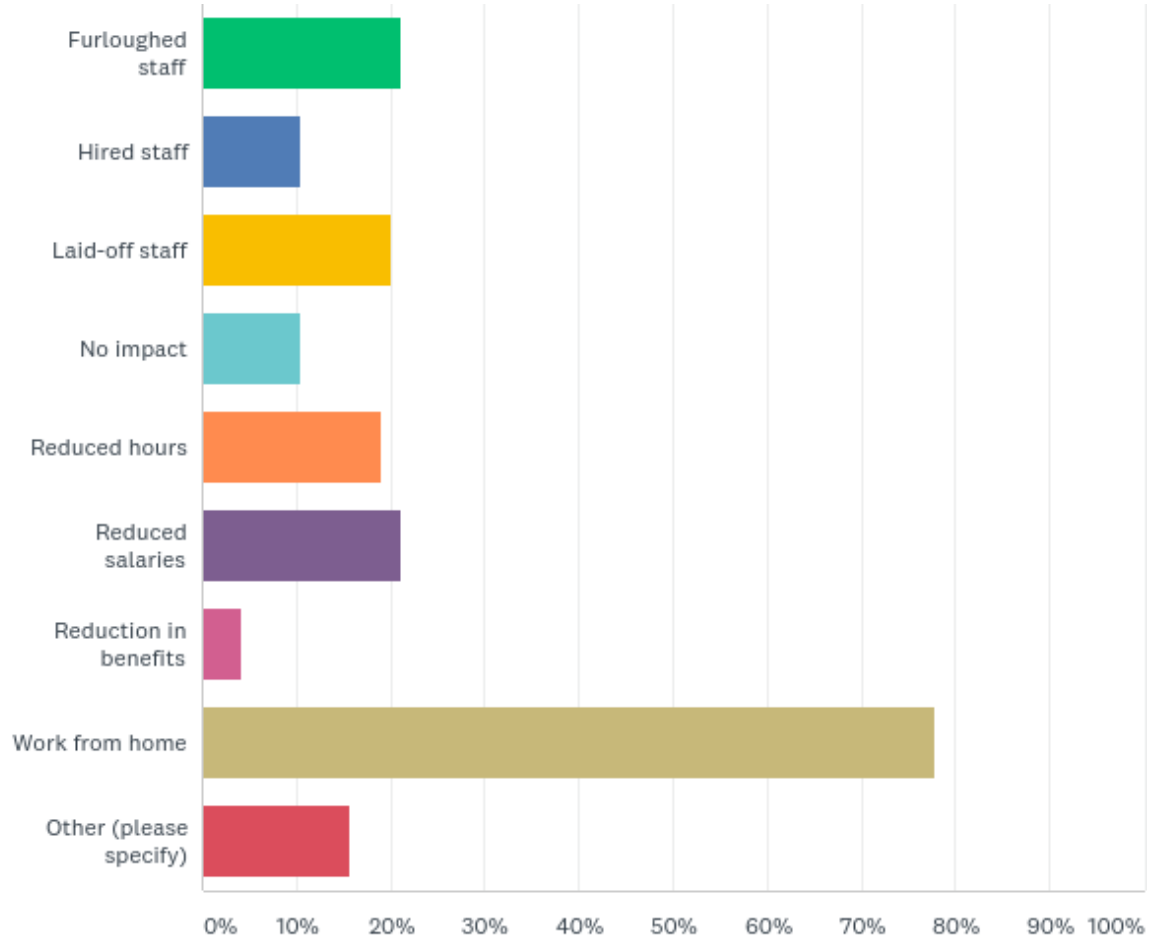
ANSWER CHOICES	RESPONSES	
Yes	5.71%	2
No	94.29%	33
TOTAL		35

Q8: How has your labor force been impacted by the COVID-19 crisis? Select all that apply.

Answered: 95 Skipped: 4

Other:

- Staff are freelance anyway
- Company was already WFH
- Hiring freeze
- Voluntary leaves of absence



Q8: How has your labor force been impacted by the COVID-19 crisis? Select all that apply.

Answered: 95 Skipped: 4

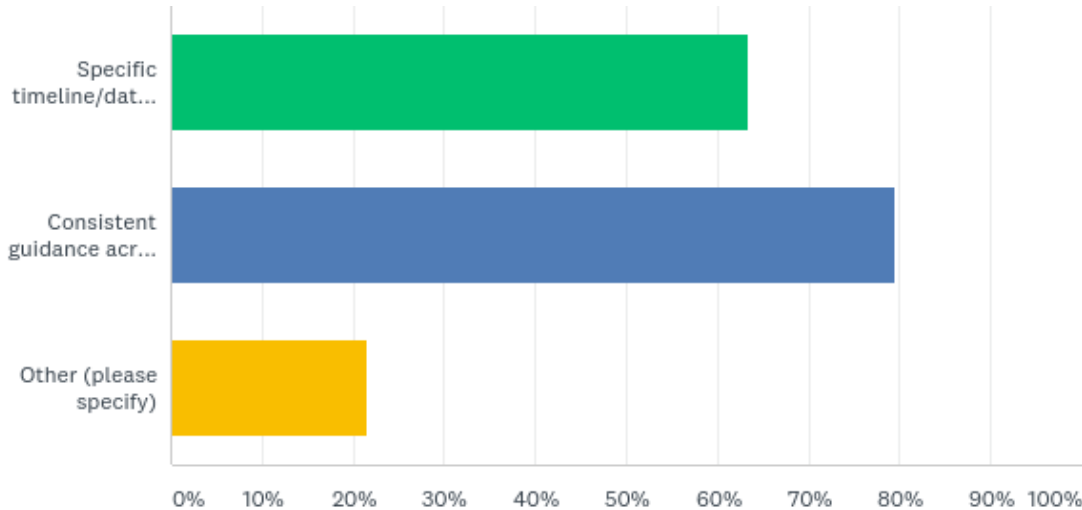
ANSWER CHOICES	RESPONSES	
Furloughed staff	21.05%	20
Hired staff	10.53%	10
Laid-off staff	20.00%	19
No impact	10.53%	10
Reduced hours	18.95%	18
Reduced salaries	21.05%	20
Reduction in benefits	4.21%	4
Work from home	77.89%	74
Other (please specify)	15.79%	15
Total Respondents: 95		

Other:

- Staff are freelance anyway
- Company was already WFH
- Hiring freeze
- Voluntary leaves of absence

Q9: What actions does your company need now from the government to return to or improve operations in your normal workspace? Select all that apply.

Answered: 93 Skipped: 6



Other:

- Testing capabilities, access
- Clear guidelines on what is and isn't allowed; removal of restriction as able
- Positive consumer information
- Acknowledge bad data projections, balance risk & fear
- Additional support (PPP funding, long term plans, nonprofit support, etc.)
- Senior living guidelines

Q9: What actions does your company need now from the government to return to or improve operations in your normal workspace? Select all that apply.

Answered: 93 Skipped: 6

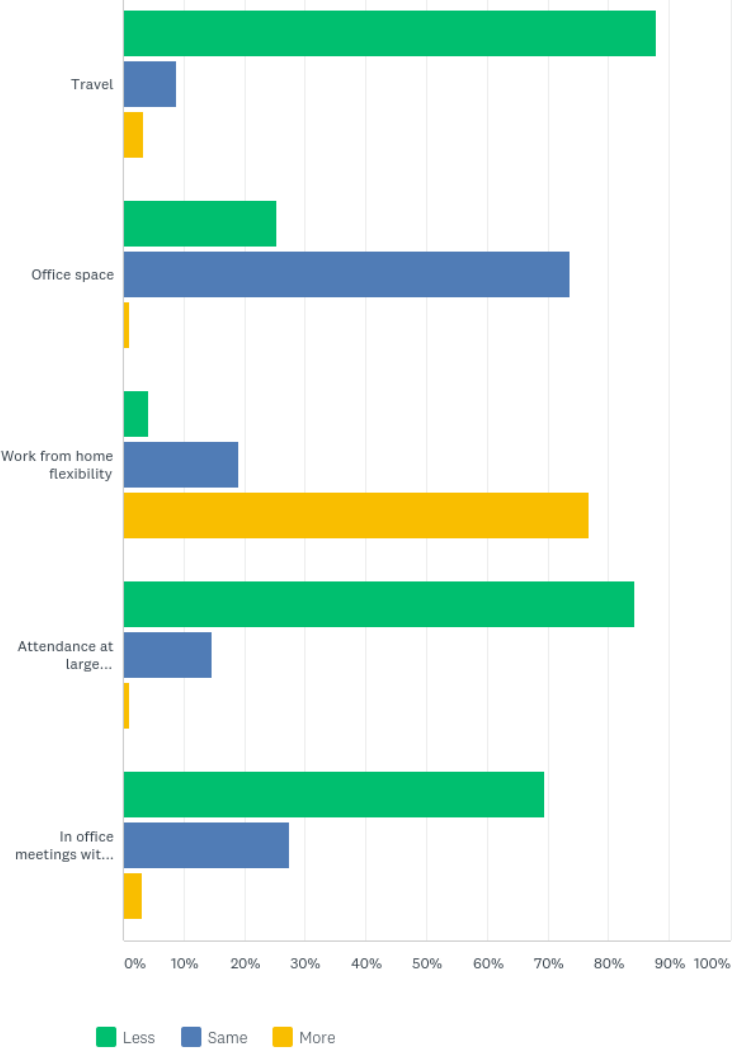
ANSWER CHOICES	RESPONSES	
Specific timeline/dates for reopening	63.44%	59
Consistent guidance across city/county/state lines	79.57%	74
Other (please specify)	21.51%	20
Total Respondents: 93		

Other:

- Testing capabilities, access
- Clear guidelines on what is and isn't allowed; removal of restriction as able
- Positive consumer information
- Acknowledge bad data projections, balance risk & fear
- Additional support (PPP funding, long term plans, nonprofit support, etc.)
- Senior living guidelines

Q10: Do you foresee doing business differently over the next year?

Answered: 95 Skipped: 4



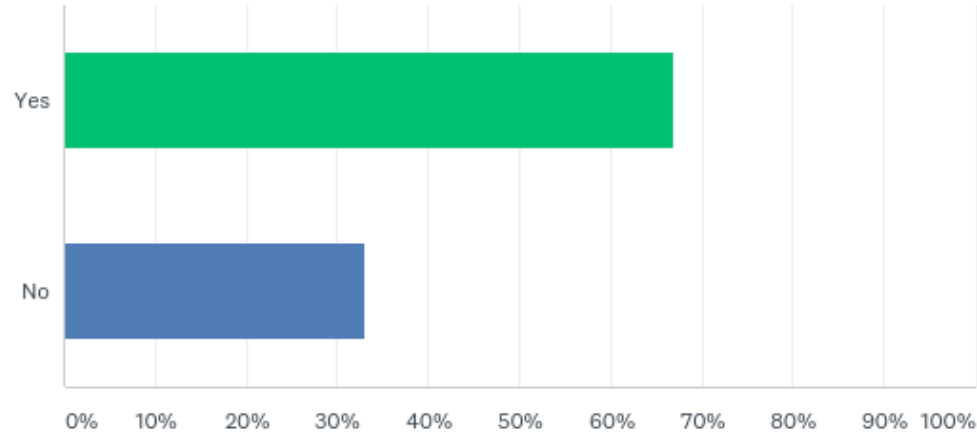
Q10: Do you foresee doing business differently over the next year?

Answered: 95 Skipped: 4

	LESS	SAME	MORE	TOTAL	WEIGHTED AVERAGE
Travel	87.91% 80	8.79% 8	3.30% 3	91	1.15
Office space	25.27% 23	73.63% 67	1.10% 1	91	1.76
Work from home flexibility	4.21% 4	18.95% 18	76.84% 73	95	2.73
Attendance at large gatherings (such as conferences)	84.21% 80	14.74% 14	1.05% 1	95	1.17
In office meetings with customers/guests	69.47% 66	27.37% 26	3.16% 3	95	1.34

Q11: Does your company have sufficient information, resources, and equipment to begin safely operating your business for employees and/or customers in your normal workspace within the next 30 days?

Answered: 94 Skipped: 5



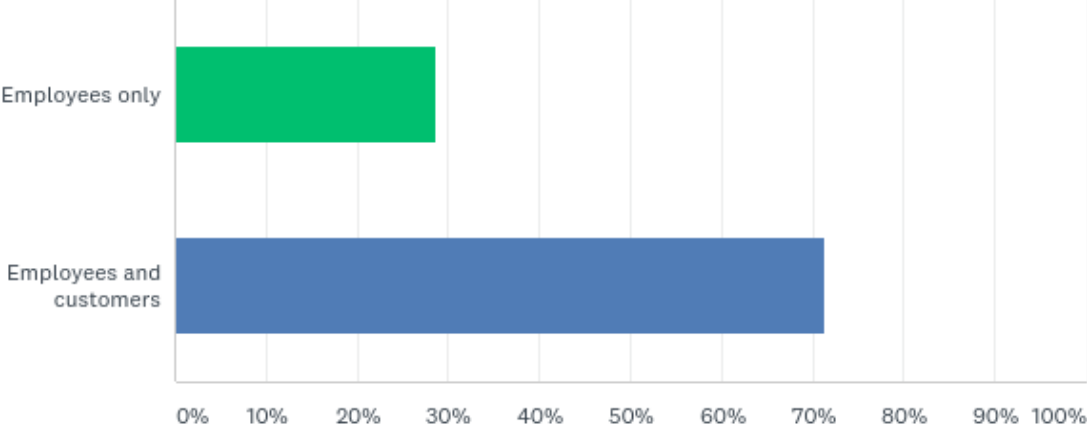
Q11: Does your company have sufficient information, resources, and equipment to begin safely operating your business for employees and/or customers in your normal workspace within the next 30 days?

Answered: 94 Skipped: 5

ANSWER CHOICES	RESPONSES	
Yes	67.02%	63
No	32.98%	31
TOTAL		94

Q12: Does that apply to employees only or both employees and customers?

Answered: 63 Skipped: 36



Q12: Does that apply to employees only or both employees and customers?

Answered: 63 Skipped: 36

ANSWER CHOICES	RESPONSES	
Employees only	28.57%	18
Employees and customers	71.43%	45
TOTAL		63

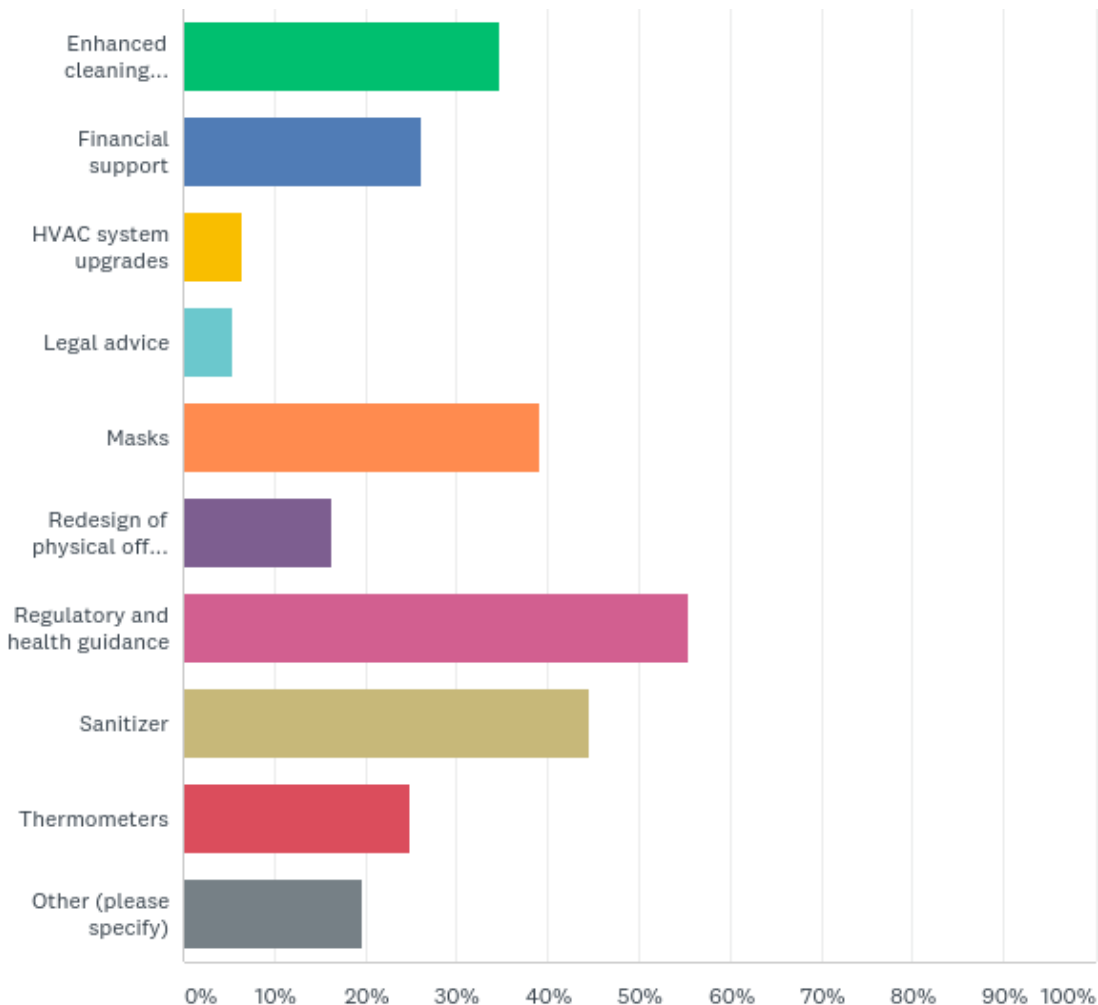
Q13: What are your top three needs?

Please select only three choices below.

Answered: 92 Skipped: 7

Other:

- Testing access, treatment plan/vaccine; access to PPE
- Return to normal work conditions ASAP
- Clear rules/guidelines



Q13: What are your top three needs? Please select only three choices below.

Answered: 92 Skipped: 7

ANSWER CHOICES	RESPONSES	
Enhanced cleaning services	34.78%	32
Financial support	26.09%	24
HVAC system upgrades	6.52%	6
Legal advice	5.43%	5
Masks	39.13%	36
Redesign of physical office space	16.30%	15
Regulatory and health guidance	55.43%	51
Sanitizer	44.57%	41
Thermometers	25.00%	23
Other (please specify)	19.57%	18
Total Respondents: 92		

Other:

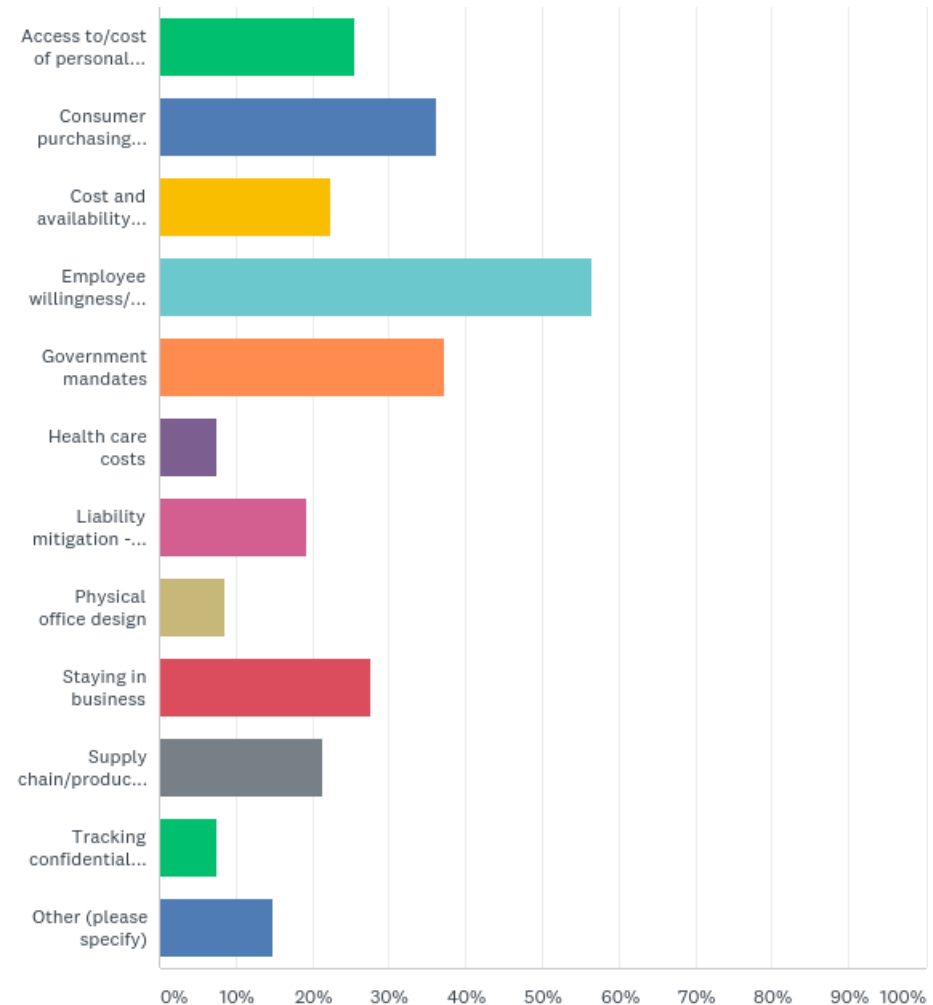
- Testing access, treatment plan/vaccine; access to PPE
- Return to normal work conditions ASAP
- Clear rules/guidelines

Q14: Moving forward, what are your company's top three focus areas? Please select only three choices below.

Answered: 94 Skipped: 5

Other:

- Profitability, driving business
- Consumer confidence, maintaining customer/membership base
- Surviving as a company until testing is available



Q14: Moving forward, what are your company's top three focus areas? Please select only three choices below.

Answered: 94 Skipped: 5

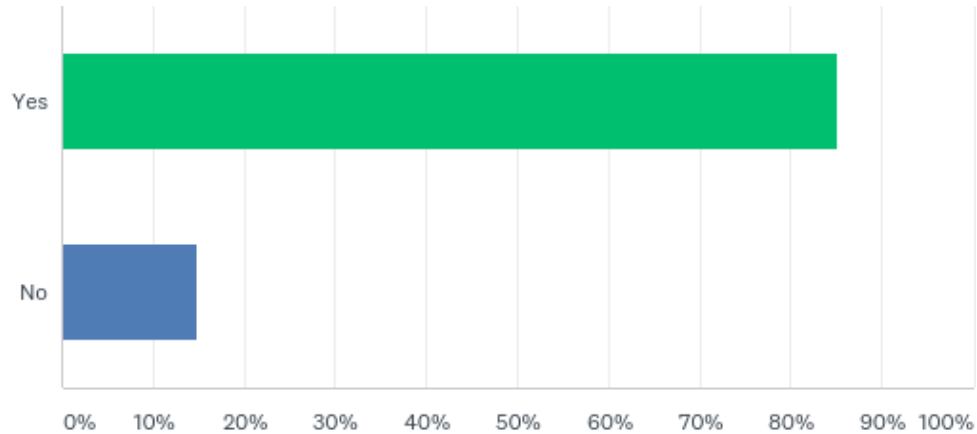
Other:

- Profitability, driving business
- Consumer confidence, maintaining customer/membership base
- Surviving as a company until testing is available

ANSWER CHOICES	RESPONSES
Access to/cost of personal protective equipment	25.53% 24
Consumer purchasing changes	36.17% 34
Cost and availability of testing	22.34% 21
Employee willingness/ability to return from working from home	56.38% 53
Government mandates	37.23% 35
Health care costs	7.45% 7
Liability mitigation - employees, independent contractors, customers, and guests	19.15% 18
Physical office design	8.51% 8
Staying in business	27.66% 26
Supply chain/product delivery disruptions	21.28% 20
Tracking confidential employees health information	7.45% 7
Other (please specify)	14.89% 14
Total Respondents: 94	

Q15: Does your company anticipate allowing your employees to work from home for a period beyond what may be required or recommended by local and state government?

Answered: 94 Skipped: 5



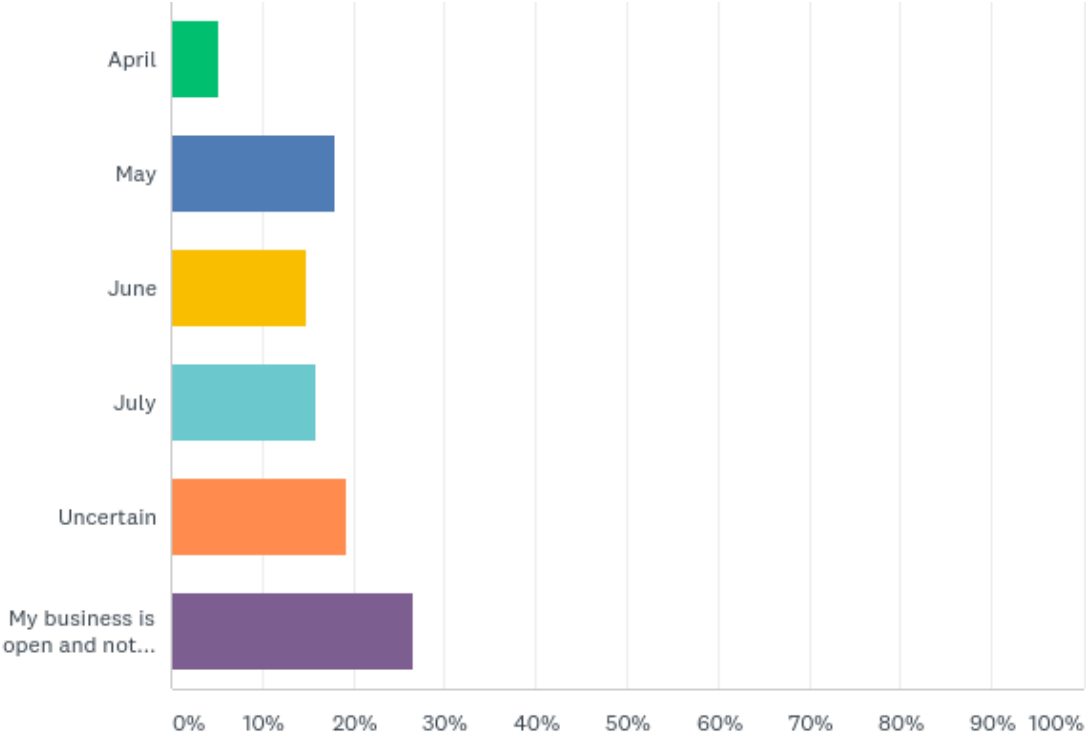
Q15: Does your company anticipate allowing your employees to work from home for a period beyond what may be required or recommended by local and state government?

Answered: 94 Skipped: 5

ANSWER CHOICES	RESPONSES	
Yes	85.11%	80
No	14.89%	14
TOTAL		94

Q16: Do you believe your business could withstand remaining closed or restricted through the end of:

Answered: 94 Skipped: 5



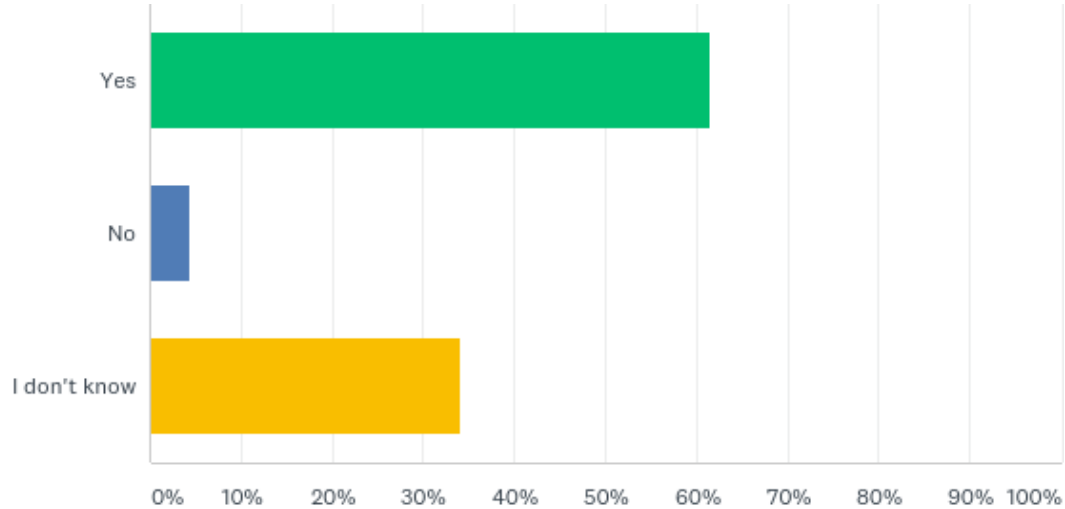
Q16: Do you believe your business could withstand remaining closed or restricted through the end of:

Answered: 94 Skipped: 5

ANSWER CHOICES	RESPONSES	
April	5.32%	5
May	18.09%	17
June	14.89%	14
July	15.96%	15
Uncertain	19.15%	18
My business is open and not under any restrictions	26.60%	25
TOTAL		94

Q17: If your business is forced to close again after reopening for a time, could the business survive financially?

Answered: 91 Skipped: 8



Q17: If your business is forced to close again after reopening for a time, could the business survive financially?

Answered: 91 Skipped: 8

ANSWER CHOICES	RESPONSES	
Yes	61.54%	56
No	4.40%	4
I don't know	34.07%	31
TOTAL		91

Q18: What is the most important thing the DRC can do or convey on your behalf to help your transition back to more routine operations?

Answered: 65 Skipped: 37

Info and Resources:

- Return to work, safety/cleaning guidelines
- Financial/operational survival
- Jobs resources

Advocate:

- Clear testing plan/expansion of testing
- Need for consistent regulations/restrictions across cities and counties
- Reopen as early/safely as possible

Encourage:

- Share success stories
- Buy locally

Q20: Other thoughts

Answered: 16 Skipped: 86

- Need debt reduction discussions
- More business control, less government restriction
- Thank you to DRC for efforts during COVID-19